



SHA PRIVILEGED
We reward your loyalty

HOW CAN YOU REACH
THE DIFFERENT LEVELS OF THE
SHA PRIVILEGED PROGRAMME?

Diamond from 7.500 *SHApphires*

Emerald from 3.500 *SHApphires*

Ruby from 1.500 *SHApphires*

Jade from the first stay

HOW CAN YOU GET MORE *SHApphires* TO CHANGE CATEGORY?

In your first visit to SHA Wellness Clinic, you will acquire the status of a SHA Privileged member, becoming part of the SHA family.

Thanks to a simple and automated points system, called SHApphires, you can access the different levels of loyalty and, therefore, the benefits associated to each category.

FOR YOUR STAY

10€



1
SHApphire

RECOMMEND SHA

FOR EACH FRIEND,
RECOMMENDED BY YOU,
WHO STAYS IN SHA



1.000
SHApphires


FREQUENCY

*2 visits or more
in 18 months*



*SHApphires
from the second visit
x 1,5*

BENEFITS PER CATEGORY

	Jade	Ruby	Emerald	Diamond
 Welcome pack	✓	✓	✓	✓
 Exclusive access to offers	✓	✓	✓	✓
 Free press	✓	✓	✓	✓
 Check-in and check-out en suite	✓	✓	✓	✓
 Late check-out (subject to availability)	✓	✓	✓	✓
 Share points with another member of SHA Privileged	✓	✓	✓	✓
 Free room service (service available for breakfast, lunch and dinner)		✓	✓	✓
 Upgrade, subject to availability (not applicable to SHA Residences or Royal Suite)			✓	✓
 Free parking			✓	✓
 Private cooking class in The Chef's Studio (subject to availability, 1 private class per visit)			✓	✓
 Preference on the waiting list for treatments/services			✓	✓
 Discount in SHA Boutique (not applicable to offers and promotions)			5%	10%
 Discount in wellness treatments (not applicable for Aesthetic Treatments, Clinic and Genetic Testing)			5%	10%
 Private access to the hydrotherapy circuit (outside regular hours) (only for a select number of SHA guests)				✓
 Private cinema session (outside regular hours) (only for a select number of SHA guests)				✓
 Treatment in suite (subject to availability and only applicable to treatments that can take place outside the normal space)				✓
 Premium Birthday Gift				✓
 Free laundry service (1 bag per visit)				✓

The SHApphires will be automatically assigned to the holder of the reservation. However, if you wish, you can transfer your SHApphires to your companion, so that you both enjoy the same level and the same benefits in future visits.



ALWAYS AVAILABLE TO YOU

If you wish to receive more information about the SHA Privileged program, check your status or category, as well as benefits, you can do so as follows:

During your stay

consulting with our Guest Service team

By email

writing to reservations@shawellnessclinic.com
or loyalty@shawellnessclinic.com

By calling

by calling +34 966 811 199

lifelong health & wellbeing